

## Cleaning Products and Services

### Definition:

This GPP criteria set addresses the procurement process for environmentally conscious routine indoor professional cleaning services performed in areas that include offices, sanitary facilities, such as toilets and sinks, and other publically accessible areas. For the purposes of this GPP criteria set, the product group “Indoor Cleaning Services” comprises the cleaning of glass surface that can be reached without the use of specialised equipment or machines. The product group ‘indoor cleaning services’ does not include disinfection and sanitisation activities as well as cleaning activities that include the use of biocidal products falling under the scope of Regulation (EU) No 528/2012 of the European Parliament and of the Council concerning the making available on the market and use of biocidal products; or cleaning activities on production sites.

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Cleaning products		
1.1	Subject Matter (suggestion on how to draft the tender title)	
	The provision of cleaning services with reduced environmental impact	
1.2	Technical Specification (to be included in the terms of reference / technical specifications)	
	<b>Use of ecolabelled cleaning products</b>  The following types of cleaning products [list of cleaning products to be defined by the contracting authority – for instance all-purpose cleaners, sanitary cleaners] to be used to perform tasks related to the contract must be compliant with criterion 1 and criterion 4 of the EU Ecolabel for hard surface cleaning products <sup>1</sup> on, respectively, toxicity to aquatic organisms and excluded or restricted substances.	
	<b>Verification:</b>	The tenderer must supply a list of the cleaning products that will be used to perform the contract and provide documentation proving their compliance with the requirements. Products that have been awarded the EU Ecolabel for hard surface cleaning products <sup>1</sup> will be deemed to comply with the requirements.
1.3	Award Criteria (to be considered when BPQR is utilised)	
	<b>Use of concentrated undiluted cleaning products</b>  Points will be awarded to tenders proportionally to the percentage of all cleaning products, by volume at purchase, to be used to perform tasks related to the contract with a minimum dilution rate of 1:80.	
	<b>Verification:</b>	The tenderer must supply a list of the cleaning products that will be used to perform the contract and provide documentation proving their compliance with the requirements. For each product, documentation on the dilution rate used must be provided (safety data sheets, user instructions or other relevant means). If a product can be used at multiple dilution rates, the most commonly used dilution rate, as justified by internal staff instructions, must be provided. For ready-to-use products the dilution rate must be marked as 1.

Cleaning textile accessories		
1.1	Subject Matter (suggestion on how to draft the tender title)	
	The provision of Cleaning textile accessories with reduced environmental impact	
1.2	Technical Specification (to be included in the terms of reference / technical specifications)	
	<b>Use of microfiber products</b>  All textile cleaning accessories (e.g. cloths, mop heads) to be used to perform tasks related to the contract must be made of microfiber or meet the requirements set out in the EU Ecolabel for textile products <sup>2</sup> Product maintenance should be supported by the product technical data sheet that indicates product use and washing instructions.	
	<b>Verification:</b>	The tenderer must supply a list of the cleaning products that will be used to perform the contract and provide documentation proving their compliance with the requirements. Products that have been awarded the EU Ecolabel for hard surface cleaning products <sup>1</sup> will be deemed to comply with the requirements.

Consumable goods		
<b>1.1</b>	<b>Subject Matter (suggestion on how to draft the tender title)</b>	
	The provision of cleaning consumable goods with reduced environmental impact	
<b>1.2</b>	<b>Technical Specification (to be included in the terms of reference / technical specifications)</b>	
	<b>Hand soap</b>  At least 70% of all hand soap, by volume at purchase, to be provided to the contracting authority by the tenderer as part of the contract must meet the technical requirements of the EU Ecolabel for rinse-off cosmetic products.	
	<b>Verification:</b>	The tenderer must supply a list of hand soaps that will be provided to the contracting authority as part of the contract and provide documentation proving their compliance with the requirements. Products that have been awarded the EU Ecolabel for rinse-off cosmetic products <sup>4</sup> will be deemed to comply with the requirements.
	<b>Textile towels</b>  At least 50-75% of all textile towel rolls, expressed in number of rolls, to be provided to the contracting authority by the tenderer as part of the contract must be compliant with the technical requirements of the EU Ecolabel for textile products.	
	<b>Verification:</b>	The tenderer must supply a list of products that will be provided to the contracting authority as part of the contract and provide documentation proving their compliance with the requirements.
	<b>Tissue paper products</b>  All tissue paper goods to be provided to the contracting authority by the tenderer as part of the contract must be compliant with the requirements of [an EN ISO 14024 type I ecolabel to be determined by the contracting authority].	
	<b>Verification:</b>	The tenderer must supply a list of products that will be provided to the contracting authority as part of the contract and provide documentation proving their compliance with the requirements.
<b>1.3</b>	<b>Award Criteria (to be considered when BPQR is utilised)</b>	
	<b>Energy efficiency of vacuum cleaners</b>  Points will be awarded proportionally to tenders in which a percentage of all vacuum cleaners to be used to perform tasks related to the contract meet, at the time of purchase, at least the following energy efficiency classes as laid down in Commission Delegated Regulation (EU) No 665/2013, at the time of purchase: # <ul style="list-style-type: none"> <li>• Class A for vacuum cleaners bought before 01/09/2017</li> <li>• Class A+ for vacuum cleaners bought after 01/09/2017</li> </ul>	
	<b>Verification:</b>	The tenderer must supply a list of the vacuum cleaners that will be used to perform the contract and provide documentation proving their compliance with the requirements.